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Nattinee Netraumpai is the Mediation Executive Manager at Thailand Arbitration Center (THAC), the 1st premier international alternative dispute resolution center in Thailand. Her areas of expertise include negotiation, mediation case management, and mediation development in Thailand. THAC promotes awareness and the use of mediation on a national and international scale of disputes as an alternative to dispute resolution, provides online dispute resolution services to e-commerce disputes, offers mediation training courses for lawyers and the general public, and accredit international-standard mediators.

Nattinee has collaborated with many partner organizations including WMO, Singapore Mediation Centre (SMC), Australian Disputes Centre (ADC), Standing Conference of Mediator Advocates (SCMA), Hong Kong Mediation Center (HKMC) and initiated MOU signing between THAC and the Australia Disputes Center (ADC) and AMATI.

Nattinee obtained her negotiation skills and international investment agreements insights with over ten years of experience in negotiating multitude free trade agreements and bilateral investment treaties when she had worked at the Thailand Board of Investment (BOI) before joining THAC, and worked on WTO numerous countervailing duty cases filed against Thailand, which resulted in a de minimis for every case that she has handled. She was appointed BOI representative to the Thailand's Committee on Trade and Investment, UNESCAP, UNCTAD and Consul (Investment Section), Royal Thai Consulate-General (Investment Section) in Frankfurt, Germany, promoting investment from Germany, Switzerland, BENELUX and Scandinavia to Thailand.