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Nicola is a Mediation Fellow of both the Resolution Institute and the Arbitrators' and Mediators' Institute of NZ (AMINZ). She is on the AMINZ Panel of Mediators, AMINZ Council and is the Inaugural Recipient of the Ann Edge Memorial Award for Excellence in Fellowship Mediation in 2014. Nicola was named by the National Business Review (July 2014) as being in the top 10 family mediators in New Zealand.

Nicola Hartfield mediates in family, community, commercial and workplace arenas. She has a professional background in Social Work. Alongside her mediation practice, Nicola provides mentoring to students, mediators, to NZ Parliamentary Services, Accident Compensation Commission, and various health, disability and social service agencies throughout New Zealand. She adjudicates for the Ministry of Social Development regarding benefit fraud under the Social Securities Act 1964.In addition she is a contract teacher for the Massey University Dispute Resolution Centre, (Palmerston North, NZ).

Nicola travels throughout NZ and internationally where she presents on a range of mediation and negotiation topics. She is currently co-authoring a book on how anger changes the way in which we think.

